

Minimum Hardware and Software Requirements

Hosted Customers

Cuba and above

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Workstation PCs

Minimum specifications for Workstation PC's

Hardware	
RAM	8GB
HDD	10GB
SCREEN	Screen resolution of (Full HD) 1920 x 1080 or higher is recommended, with a colour setting of 32 bit or higher. The minimum screen size needed to use the application is XGA (1024 x 768).
Software /Configuration	
	Regional and Language settings: <ul style="list-style-type: none"> • short date format of dd/mm/yyyy • English – Australia or • English – New Zealand

Supported Microsoft Office Versions

The LawMaster Client is compiled to run in both 64-bit and 32-bit Office environments. We recommend you install the 64-bit version of Microsoft Office.

If you choose to use Microsoft 365 Apps, you need to ensure you have Microsoft Office installed on your local machine for LawMaster to communicate with it. You may need to install VSTOR prior to installing the LawMaster Outlook Add-in. Please install the VSTOR version that matches your operating system. You may download VSTOR from [Download Visual Studio 2010 Tools for Office Runtime from Official Microsoft Download Center](#)

Each machine needs Microsoft WebView2, .NET framework, LawMaster Client Startup, LawMaster Outlook Add-in, and Practice Management Client (one for each version in use) to be installed.

Note: These installations should be done as the Administrator. All LawMaster installations are done using 'MSI' files.

The network protocol is TCP/IP and HTTP(S) if the server is on the same network as the PCs. HTTPS is used over the Internet. It is a requirement that you use HTTPS for STP Reporting to ATO.

PCs accessing a database over the Internet

PCs that are going to connect to the database over the Internet must be able to get to the Internet directly. HTTPS is used to talk to the Application Service (the database) and is required to talk to the hosted DMS.

The recommended Internet Connection for hosted sites is detailed in the table below:

Number of Users	Recommended Internet Connection
0-19 users	25/5 Mbps link
20-49 users	100/100 Mbps link
50+ users	Commercial grade 100/100Mbps link

The DMS service can be set up to use our hosted environment, alternatively DMS service can be set up on-site to improve performance if internet link speed is not sufficient.

Email

For integration with Outlook, Microsoft Exchange is required for email.

PDF

LawMaster supports all commonly used PDF Readers.

Scanners/Printers

We recommend a scanner that can OCR the documents and create PDF files, the scanner needs to place these files on the local file server. Any Windows supported printer can be used.

Operating system requirements & supported platforms

Introducing New Microsoft Products

LawMaster aims to commence support for the latest versions of Microsoft tools and systems used with our product 12 months after Microsoft commences "Mainstream Support". We note that if the latest version of Windows 10 or Windows 11 on the General Availability Channel or Microsoft 365 Apps on the Semi-Annual Enterprise Channel is available within two months of the subsequent LawMaster release we will have the opportunity to test against this version.¹ The time lag after the new product support commences depends on the scale of impact of the changes in Microsoft's product on LawMaster. We are continuously reviewing the support periods for the Microsoft product range that fall under the Modern Lifecycle Policy therefore these periods may be subject to change with each new release. We suggest you maintain products under these policies at the version we have tested against as we cannot guarantee compatibility with future versions.

Phasing out Older Microsoft Versions

Conversely, when a Microsoft product or service moves out of "Mainstream Support", as defined by Microsoft's product life cycle, we will no longer support these versions for future releases.

Earlier versions of LawMaster running on older Microsoft products are supported whilst the LawMaster version remains supported, but because of Microsoft's "Extended Support Phase" only providing paid support, additional costs might be incurred if Microsoft support becomes necessary.

The following table provides a summary of our support by Microsoft product. Where a LawMaster Version Name is noted, support ends on release of that Version. Where the end date for mainstream support is beyond our current version plans, an estimate of the likely date of release is included.

IMPORTANT NOTE:

- ❖ **LawMaster versions from 10.14 onward must install .NET 4.8 or later on the server and .NET 4.8 (runtime) or later on the client systems.**

¹ Currently, if a Microsoft Version is released, for example, in February and the Next LawMaster Version will be released in July, testing will not be completed against the February version until at the earliest May when regression testing commences

Microsoft Product Support - Cuba Release

Microsoft Product	Microsoft Mainstream Support End	LawMaster Support Ends (by Version Name or Date)
Windows Desktop		
<ul style="list-style-type: none"> Pro or above 64-bit General Availability Channel or Semi-Annual Channel 		
Windows 10 <ul style="list-style-type: none"> Version 20H2 	10/05/2022	June 2022
Windows 10 <ul style="list-style-type: none"> Version 21H1 	13/12/2022	January 2023
Windows 10 <ul style="list-style-type: none"> Version 21H2 	13/06/2023	July 2023
Windows 11 <ul style="list-style-type: none"> Version 21H2 	10/10/2023	November 2023
Office Installations		
<ul style="list-style-type: none"> 32-bit / 64-bit Installed on PC Semi-Annual Enterprise Channel for MS 365 Apps 		
Office 2019	10/10/2023	November 2023
Office 2021	13/10/2026	November 2026
Microsoft 365 Apps <ul style="list-style-type: none"> Version 2102 	13/09/2022	October 2022
Microsoft 365 Apps <ul style="list-style-type: none"> Version 2108 	14/03/2023	April 2023

Version Control

The following table lists all the updates made in the document from its previous version.

Version	Date	Description
V1.0	20/11/2020	Canada R2
V1.1	15/12/2020	Portugal Updates
V2.0	13/07/2021	Portugal R2 Updates including: <ul style="list-style-type: none"> • RAM Specifications for all Servers • Suggested Internet connection
V2.1	20/09/2021	VSTOR and Support for Office 64 bit
V3.0	23/03/2022	Hosted clients Version Cuba supported MS Products