

# Troubleshooting articles

## Topic in this section:

- [LawMaster Outlook Add-in asking for username and password](#)
- [Failed to Merge - Call was rejected by callee](#)
- [Access to Path ... is denied](#)
- [Error 0x8004010F](#)
- [Error - A file error has occurred](#)
- [Error - Bring-up Search Error - Search String cannot be empty](#)
- [Error Message "Failed to create an Outlook add-in entry point."](#)
- [Error - Out of Memory Issues \(System.OutOfMemoryException\)](#)
- [Error - Practice Management Startup has stopped working - LawMaster crash](#)
- [Error - Property LawMasterBringUpID missing/One or more items in the folder you synchronized do not match](#)
- [Error - The remote certificate is invalid according to the validation procedure](#)
- [Error - System.OutOfMemoryException when using Mailroom Processing](#)
- [Folio Viewer registry settings need updating](#)
- [InfoTrack error - Request returned unauthorised](#)
- [Infotrack not working after licence code update](#)
- [LawMaster slows down for the whole firm at certain times of the day](#)
- [Matter Toolbar disappears and is replaced with a Red Cross or Grey bar](#)
- [Microsoft Word Security Notice - Microsoft Office has identified a potential Security Concern](#)
- [My Hosted LawMaster is running slow](#)
- [Object reference not set to an instance of an object, what does the error mean?](#)
- [RPC server is unavailable](#)
- [Toolbar is missing with a grey line instead](#)
- [Type Initializer error while logging into LawMaster](#)
- [Unable to open / maximise LawMaster application even though logged in](#)
- [Which version of LawMaster am I using](#)
- [Failed to Merge ... because it is being used by another process](#)